Extracting Emergent Semantics from Large-Scale User-Generated Content

Yiannis Kompatsiaris Informatics and Telematics Institute Centre for Research and Technology - Hellas

http://mklab.iti.gr

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- Emergent Semantics from Social Media
 - Opportunities and Challenges
 - Applications
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- WeKnowIt project
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Web 2.0 content (July 2010)

flickr

- 3,190 uploads in the last minute
- 3.2 million things geotagged this month
- 4,754,012,299 photos (2 July 2010)

YouTube

- 24h of video content uploaded every minute
- 2 billion movies watched every day

facebook

- More than 400 million active users
- More than 200 million users log on at least once each day
- 2.5 billion photos uploaded each month



Winner

(3). ● 1007 ○ 101 ○ 102 ● (3). ★ 1001 ○ 1000 ≥ 201.

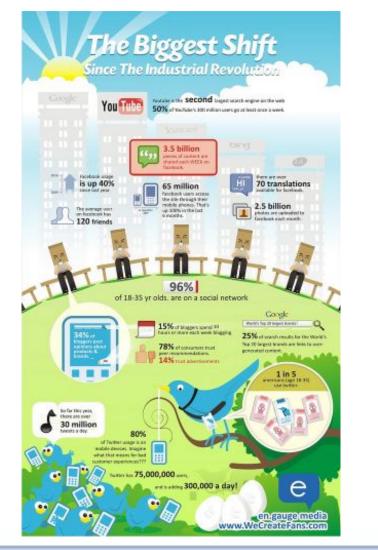


The winner of the WelKnowlt Grand Travel Challenge

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Social networks and media

- Users upload, tag, share, connect and search
- Emphasis is on uploading, visualization of results and interfaces
- Single media item analysis
- Limited usage of the Collective nature of Social Networks





Two main directions

- 1. Improve access to social media
 - Tag refinement, suggestion, propagation
- 2. Extract **implicit** information, capture emergent semantics
 - Not explicitly identifiable by users
 - Data mining
 - Collective Intelligence

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Tags everywhere

tag cloud Call for papers CIVR2009 Collective Intelligence Conference content popularity images Invited Talk IVUS Multimedia Retrieval Multimedia Semantics News object detection Ontologies Patents proceedings **Project** Semantic Multimedia Semantics social bookmarking tutorial video retrieval WeKnowlt Workshop WWW2009 more tags

Describe content and Search

amateriam and animals april architecture BIT australia baby second beach serve as birthday see blackandwhite blue testor stage being bw california cameraphone areas canada car cat cas chicago china christmas mush city clouds we served say a dog we england europe family testes tests flower flowers food france friends the garden private germany or graduation graffit green havail holday home segure house india your italy Japan june kids are services spt: IONGON susangetes macro mean may me mexico mobilog masser music nature new newyork severally respected night NVC some of any one parts park party people over photo on portrait red whether fiver resetting was rame Sanfrancisco across account and seattle sign Sky Snow spain spring sheet summer as sunset taiwan was palent tokyo terorto travel tree trees trip ok untound unter usa Vacation vancouver same water Wedding ante some winter an yetow zon



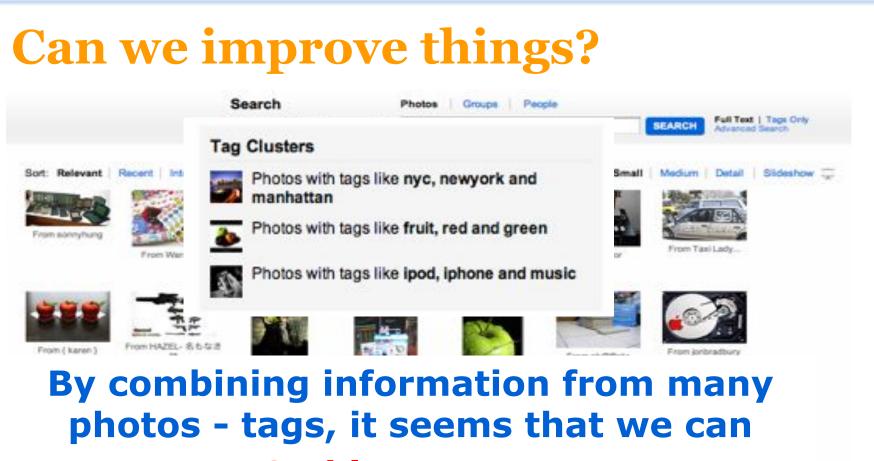
Very low recall



Tags

- Property#1
- Canada
- e) photo
- limage
- digital
- le urban
- Halifax
-) park
- morning
- afternoon
- le night
- Pentax K20D
-) Sigma 70-300
- early
- Sackville

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Stable patterns

in tagging systems over time

From arry johanna

From mvica pe

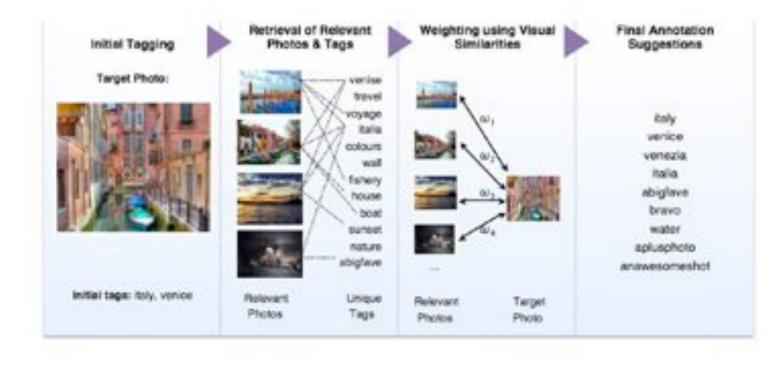
From fernando780

From jordanmentic.

From humeda

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Tag refinement, suggestion, ranking

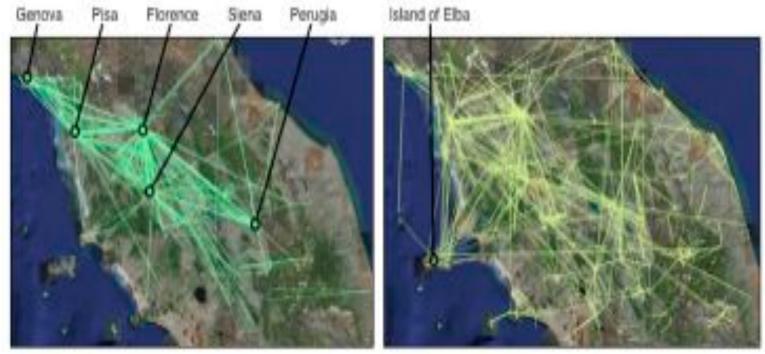


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Social Networks and Collective Intelligence

- Social Networks is a data source with an extremely dynamic nature that reflects events and the evolution of community focus (user's interests)
- Potential for much more if we mine the data and their relations and exploit them in the right context
 - Scalable approaches taking into account the content and social context of social networks
- Search and Discovery of meaningful topics, entities, points of interest, social connections and events
- Rather than search for isolated or directly connected social media items

Extraction of <u>implicit</u> information



trace Flickr users from a chronologically ordered set of geographically referenced photos

Who are the Italians and who are the Americans?

MIT SENSEABLE CITY LAB, "The World's eyes"

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What else we can do?

Tags that are "representative" for a geographical area

- 1. Clustering of photos
 - K-means, based on their location [Kennedy07]
- 2. Rank each cluster's tags
- Get tags above a certain threshold

Contribute to our understanding of the world



Representative tags for San Francisco [Kennedy07]

<u>Sensors</u> and automatically user generated content

Uses the GPS in cellular phones to gather traffic information, process it, and distribute it back to the phones in real time

- online, real-time data processing
- privacy-preservation
- data efficiency, i.e. not requiring excessive cellular network



Mobile Century Project: http:// traffic.berkeley.edu/mobilecentury.html

Social Media as real-time <u>Sensors</u>

Tweets mentioning "earthquake" immediately following Virginia earth TweetQuake Mentions of "earthquake" on Twitter in the 5 minutes Alan Mislove', June Lehmann', Yong-Yeol Ahn', Chloe Kliman-Silver' Tedare Decempy 001/0:12

"...if you're more than 100 km away from the epicenter [of an earthquake] you can read about the quake on twitter before it hits you..."

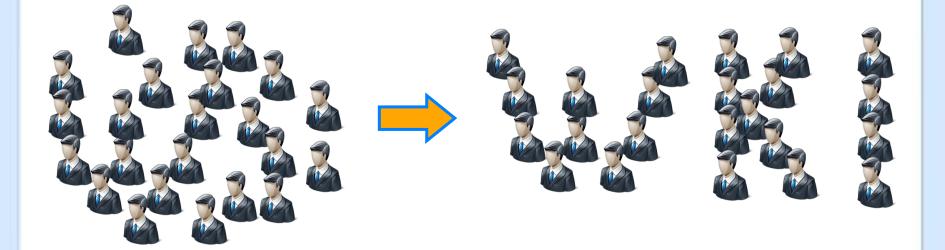
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Web 2.0 Content and Challenges

- **Multi-modality**: e.g. image + tags, image + video
- **Rich Social Context**: spatio-temporal, social connections, relations and social graph
- **Inconsistent quality**: noise, spam, ambiguity
- **Huge volume**: Massively produced and disseminated
- Multi-source: may be generated by different applications, user communities, e.g. delicious, StumbleUpon and reddit are all social bookmarking sites
 - Also connected to other sources (e.g. LOD, web)
- **Dynamic:** Fast updates, real-time

collective intelligence

...a form of intelligence emerging from online user activities



Collective Intelligence >> sum of individuals' intelligences

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Research Fields and Issues

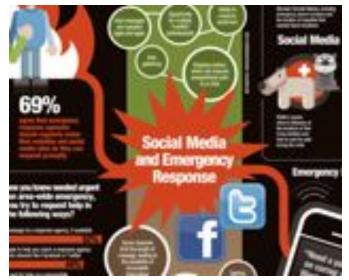
- Statistical analysis, machine learning, data mining, pattern recognition, social network analysis
 - Clustering
- Representation, modeling, data reduction, graph theory
- Image, text, video analysis
- Information extraction
- Fusion techniques
- Stream processing and real-time architecture
- Trust, security, privacy
- Performance, scalability
 - speed, storage, power, grids, clouds

Applications

Xin Jin, Andrew Gallagher, Liangliang Cao, Jiebo Luo, and Jiawei Han. **The wisdom of social multimedia: using flickr for prediction and forecast,** International conference on Multimedia (MM '10). ACM.



Figure 7: Reuters/Zogby Poll v.s. Flickr. Y-axis denotes the percentage of popularity for candidate Edwards.



Federal Emergency Management Agency *plans to engage the public* more in disaster response by sharing data and leveraging reports *from mobile phones and social media*



Gogobot: Travel Discovery Goes Social And Visual "The service raised \$4 million in funding (Google CEO Eric Schmidt is one of the investors) This is a \$100

CEO Eric Schmidt is one of the investors)...This is a \$100 billion a year industry in the U.S. It's something like \$350 billion worldwide."

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Applications

- Science
 - Sociology, machine learning (machine as a teacher), computer vision (annotation)
- Tourism Leisure Culture
 - Off-the-beaten path POI extraction
- Marketing
 - Brand monitoring, personalised ads
- Prediction
 - Politics: election resulst
- News
 - Topics, trends event detection
- Others
 - Environment, emergency response, energy saving, etc

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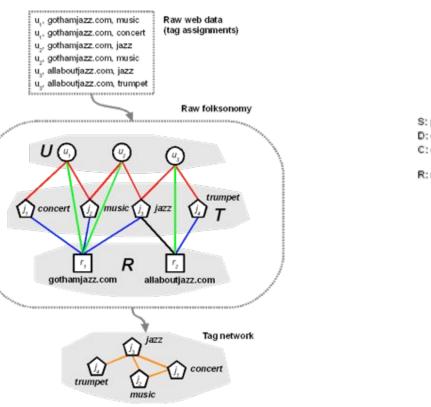
Social Media Community Detection

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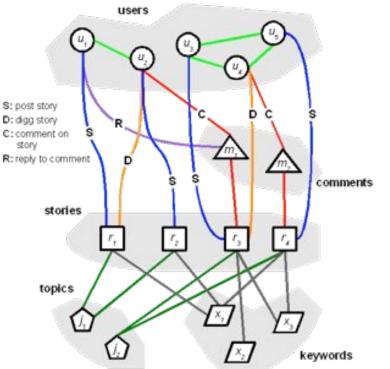
Examples of Social Media networks

Folksonomy (Delicious)





Mika, P. (2005) Ontologies Are Us: A Unified Model of Social Networks and Semantics. Proceedings of the 4th International Semantic Web Conference (ISWC 2005), Springer Berlin / Heidelberg, pp. 522-536



Lin, Y., Sun, J., Castro, P., Konuru, R., Sundaram, H., and Kelliher, A. (2009) MetaFac: community discovery via relational hypergraph factorization. Proceedings of KDD '09, ACM, pp. 527-536

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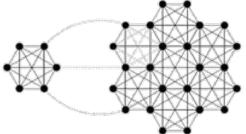
What is a community in a network?

Group of vertices that are more densely connected to each other than to the rest of the network. Multiple definitions to quantify

communities:

Fortunato S. (2010) Community detection in graphs. Physics Reports486: 75-174

Global: N-cut, conductance, modularity Local: Local modularity, (μ,ε)-cores Ad hoc: Label propagation, dynamic synchronization



Related to clustering, but: (a) not necessary to know number of communities, (b) computationally more efficient

In Social Media, we focus on local definitions, because of the properties of Social Media networks: efficiency-scalability and noise resilience.

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Challenges in Social Media network mining

No prior assumptions about structure: Complex & evolving structure No possibility for knowing structural features (e.g. number of clusters on a graph) in advance → Unsupervised

Scale

Tens of millions of active users frequently contributing loads of content links + metadata (tags, comments, ratings) → Efficient - scalable

Quality

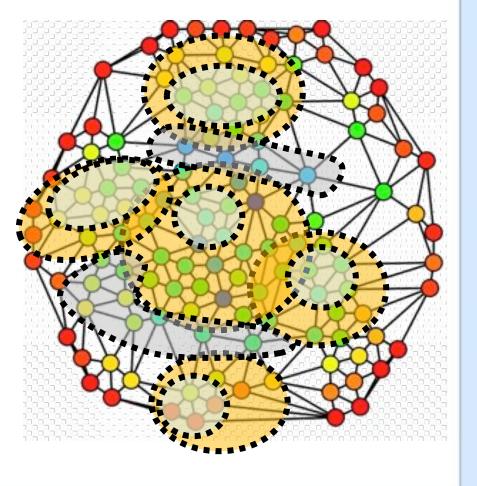
Spam is very common. Only a portion of user contributions is worth further analysis. → Noise resilient

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Approach illustration (1/2)

Two-step process:

- •1st step:
 - (μ, ϵ) core detection
- 2nd step: Local expansion
- 3rd step: Characterization of remaining vertices as hubs or outliers



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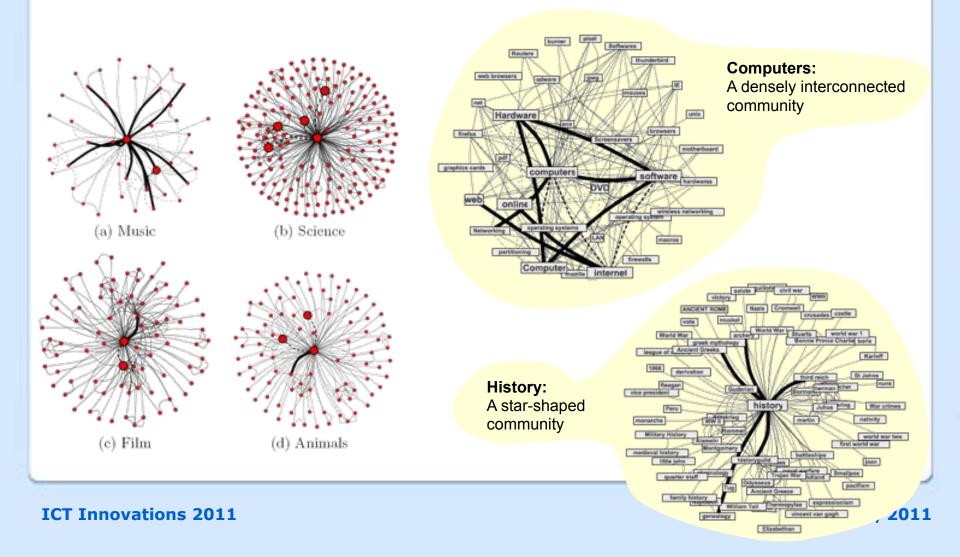
Approach illustration (2/2)

- Structural similarity + Local expansion (highly efficient and scalable approach)
- Not necessary to know the number of clusters
- Noise resilient (not all nodes need to be part of a community)
- Generic approach adaptable to many applications (depending on node – edge representation)

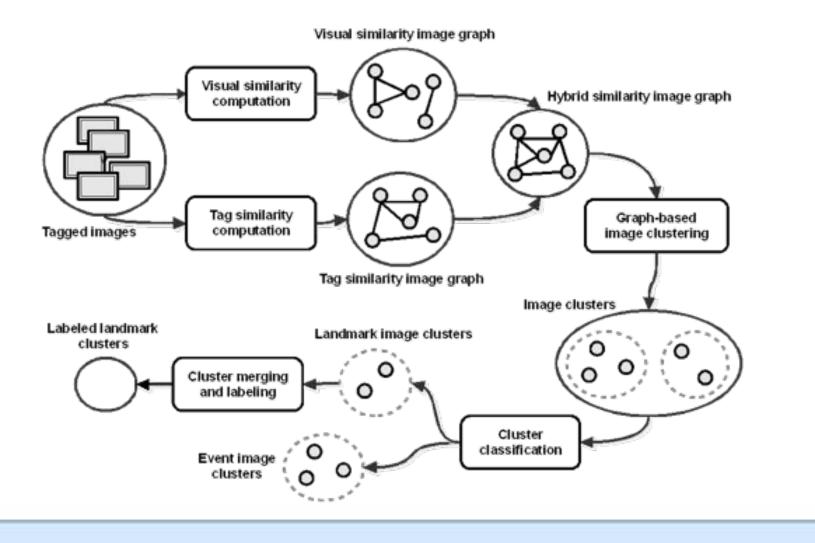
S. Papadopoulos, Y. Kompatsiaris, A. Vakali. "A Graph-based Clustering Scheme for Identifying Related Tags in Folksonomies". In Proceedings of DaWaK'10, Springer-Verlag, 65-76

0,676

LYCOS iQ Tag Network



Hybrid photo Clustering



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Photo clustering results

Geographic localization of results was also found to be very high. Most clusters correspond to landmarks or events.





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Sample results: [Visual] vs. [Tag] vs. [Visual + Tag]

VISUAL



HYBRID

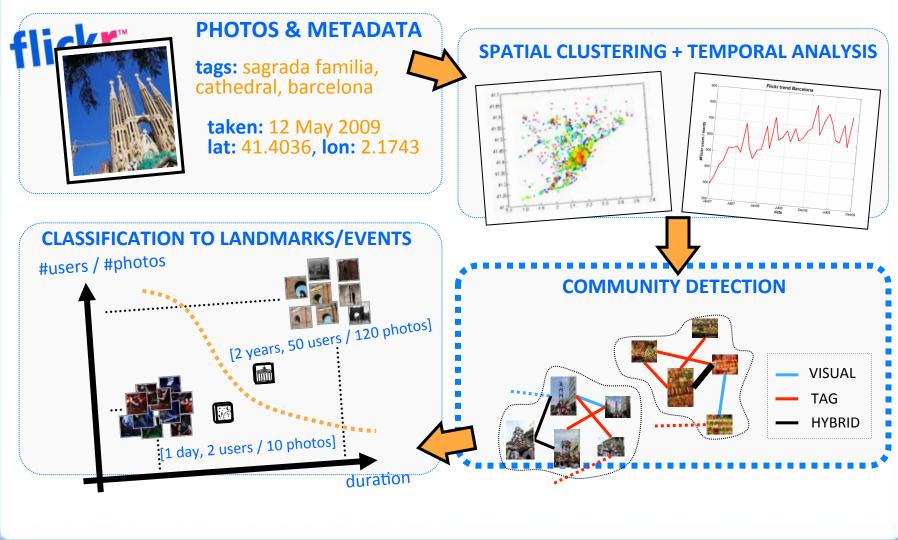


TAG

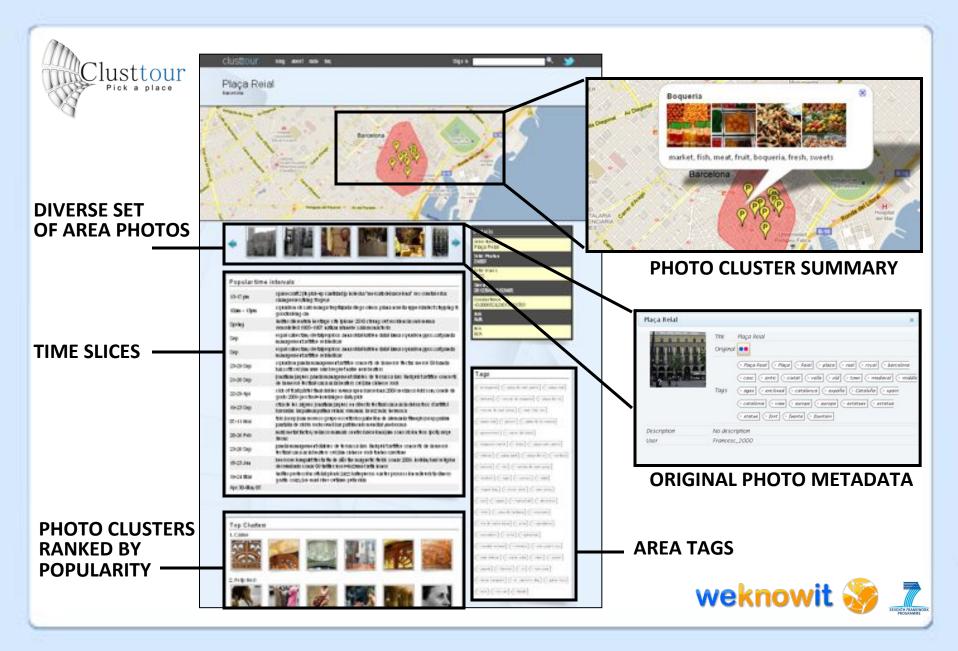


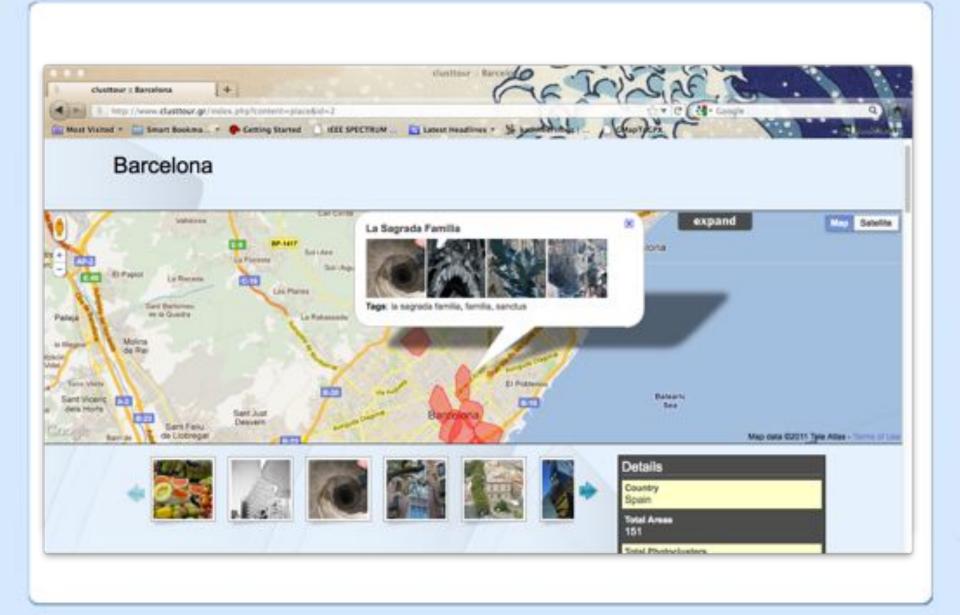
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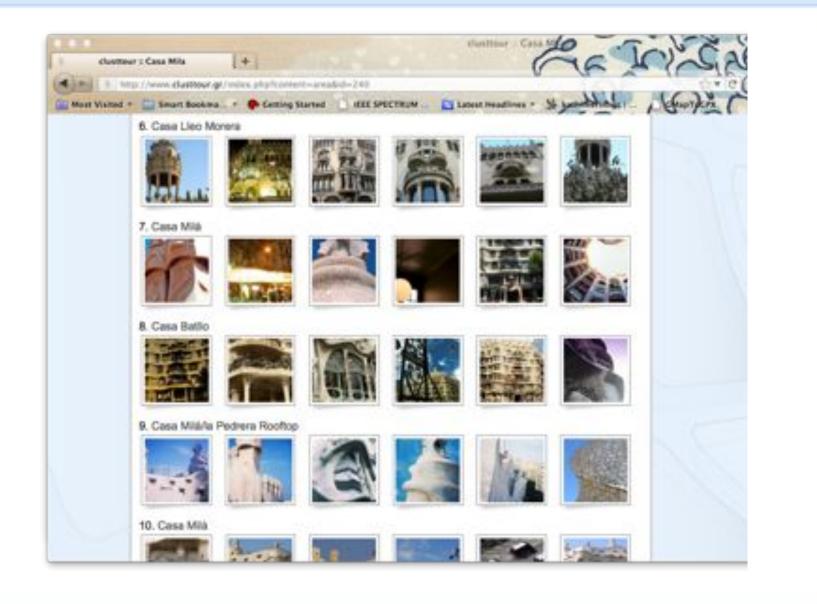
clusttour.gr application

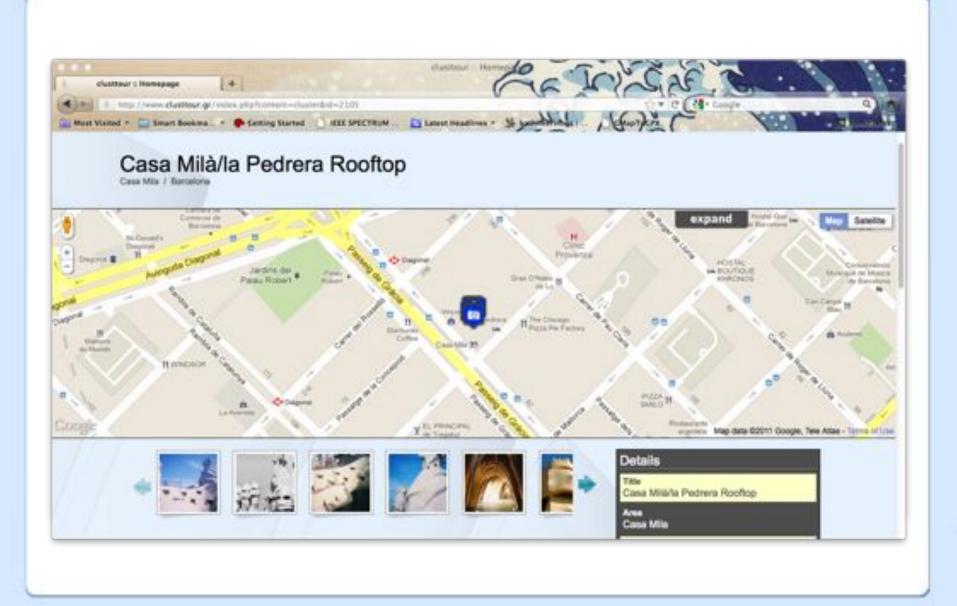


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Social Media "teacher" of the machine

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Exploiting clustering for machine learning

Objective: Develop a framework able to create strongly annotated training samples from weakly annotated images

SKY

SAND

SKY

SAND

Tagged images





sand, wave, rock, skv

sand, sky

Solutions:

sea, sand



Social information



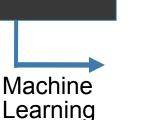
Region-detail annotated

WAVE

Problems:

- Object detection schemes require region-detail annotations
- Manual annotation is laborious and ٠. time consuming

[Chatzilari09]



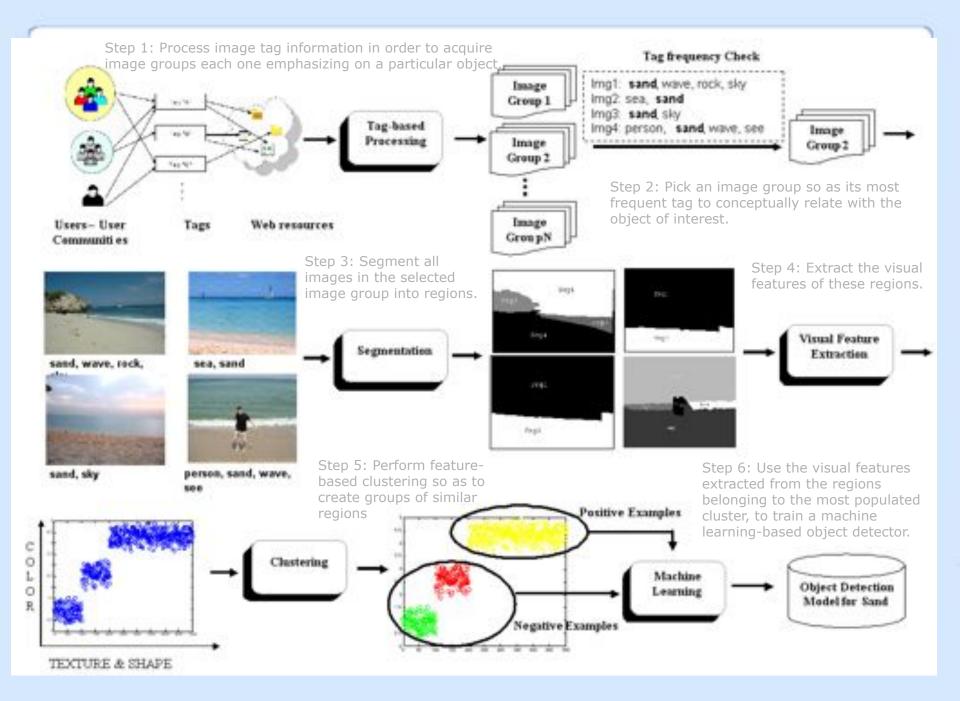
SEA

SAND



- Exploit user tagged images from social sites like flickr
- Combine techniques operating on tag and ٠. visual information space

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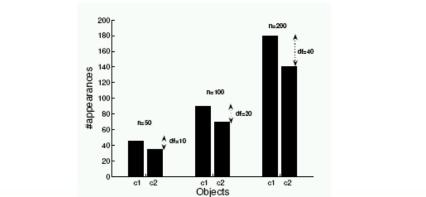


Tag-based processing

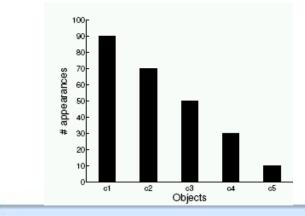
[Giannakidou08]

SEMSOC, vector space model where each image is projected onto a space defined by the most prominent tags

> Absolute difference between 1st and 2nd most highly ranked objects increases as n increases



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Distribution of objects based

on their frequency rank



SEMSOC output example

Segmentation & Visual Descriptors

- Segmentation
 - K-means with connectivity constraint (KMCC)

[Mezaris et al., 2004]

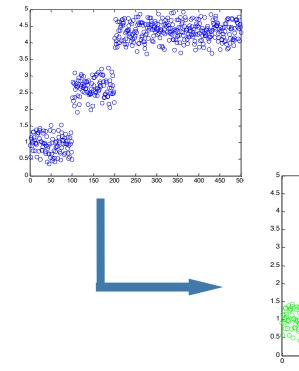
- Visual Descriptors
 - MPEG-7 standard
 - Dominant Color, Color Layout, Color Structure, Scalable Color, Edge Histogram, Homogeneous Texture, Region Shape.

[Bober et al., 2001], [Manjunath et al., 2001].

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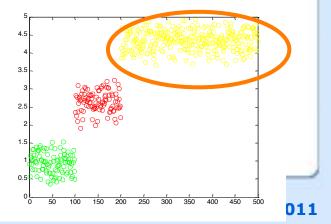
Region-based Clustering & Cluster Selection Region clustering

200 250 300 350 400



 Perform segmentation and visual feature extraction from all images in an image group (Identified by SEMSOC)

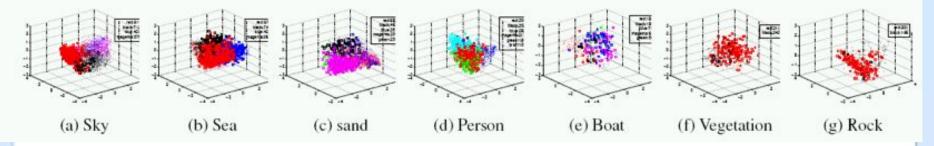
> Perform clustering based on visual features to gather together regions depicting the same object



 Pick the most populated cluster as the one representing the most frequently appearing tag of the group

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Experimental Results – Cluster Selection



Setting:

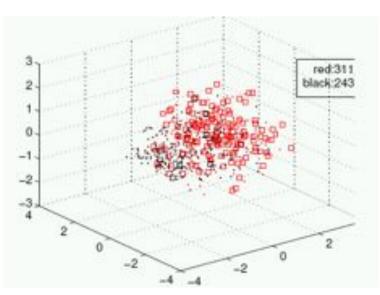
- Visualise the way regions are distributed among clusters
- Use shape-code (squares) to indicate the regions of interest and color-code to indicate a cluster's rank (largest cluster: red)
- Ideally all squares should be painted red and all dots should be painted differently

<u>Goal:</u>

 Validate our theoretical claim that the most populated cluster contains the majority of regions depicting the object of interest

Conclusions:

 Our claim is valid in 5 (i.e., sky, sea, person, vegetation, rock) and not valid in 2 (i.e., boat, sand) cases



Vegetation in magnification

Experimental Results -Man. vs Autom. trained object detectors

Observations:

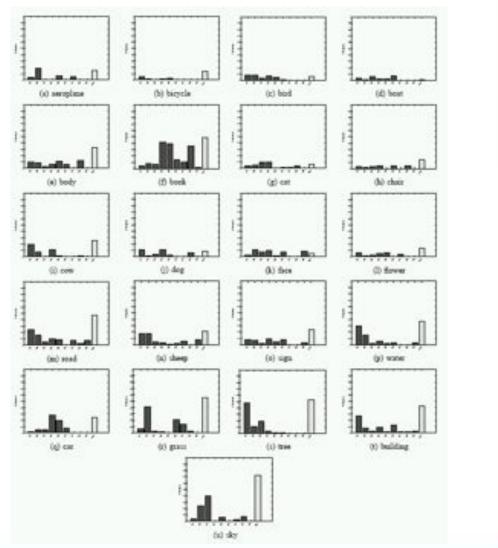
Performance lower than Manual annotation vs automatic annotation 100 manually trained Manual Flickr 10000 90 detectors Flickr 3000 80 Consistent performance • 70 improvement as the 60 dataset size increases ⁼ measure 50 40 30 20 10 0 Sky Vegetation Sea Person

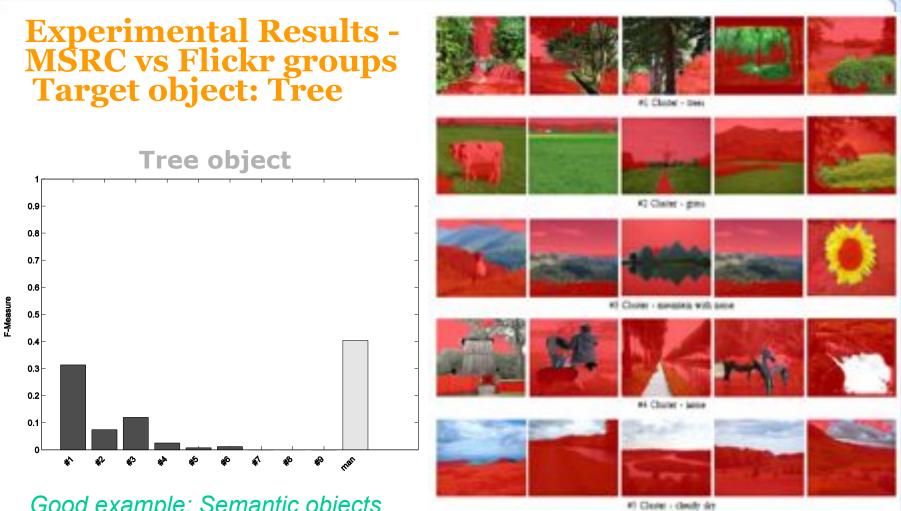
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Experimental Results – MSRC Dataset (21 objects)

Observations:

- In 5 cases the objects were too diversiform to be described by the employed feature space (not even the manual annotations performed well)
- In 5 cases the annotation we got from Flickr groups were not appropriate
- In 6 cases, our method has failed to select the appropriate cluster
- In 5 cases our method worked well





Good example: Semantic objects are correctly assigned to clusters and the most-populated cluster corresponds to the target object)

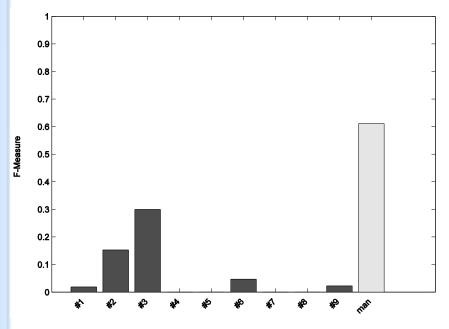


#8 Chullet - water

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Experimental Results -MSRC vs Flickr groups Target Object: Sky

Sky object



Bad example: Sky regions are split in many clusters and the most populated cluster contains noise regions



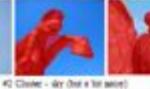






#5 Choise - architecture (statues, buildings)

















4) Chine - 48y (bert performing model)







et Chuver - antile







Choter - sky Insetty Arch)





#T Clinitel - sky (security light)



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WeKnowIt and CI

http://www.weknowit.eu

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use case: emergency response **Media Intelligence Personal Intelligence** Photo arrives at ER control centre >> Automatic localisation of photo >> Login, Upload >> Photo & speech auto-tagging >> Spam detection weknowit >> Personalized Access OpenID: **Mass Intelligence** Login Pylane Tenan fatellie . weknowit 錽 >> Clustering Search Log Entries >> Enrichment from additional sources **Social Intelligence** >> ER Alert Service >> Reputation Service - C Freiesfield C/T to open up easily nfirm Ccclestield Sec. WRVS Church has activated. 3 shifts **Organisational Intelligence** >> Log Merging & Viewing >> Incident Information Access

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use case: travel



Mass Intelligence

- >> Landmark & Event detection
- >> Ranked facet lists of POIs
- >> Hybrid Image Clustering

Media Intelligence

- >> Image Localisation
- >> Tag suggestions

Travel Preparation



Personal Intelligence

>> Personal Recommendations



Social Intelligence

- >> Group profiling & recommendations
- >> Friends position, alert

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results: research

- User modeling & interaction (CURIO, attention streams)
- Media annotation (photo/text localization, photo/speech auto-tagging)
- Media organization (graph-based clustering, faceted search, event detection)
- Community analysis & management (administration, browsing, reputation, notification)
- Knowledge representation & management (Event Model F, dgFOAF)

results: applications

http://www.weknowit.eu/tr

Integrated Prototypes

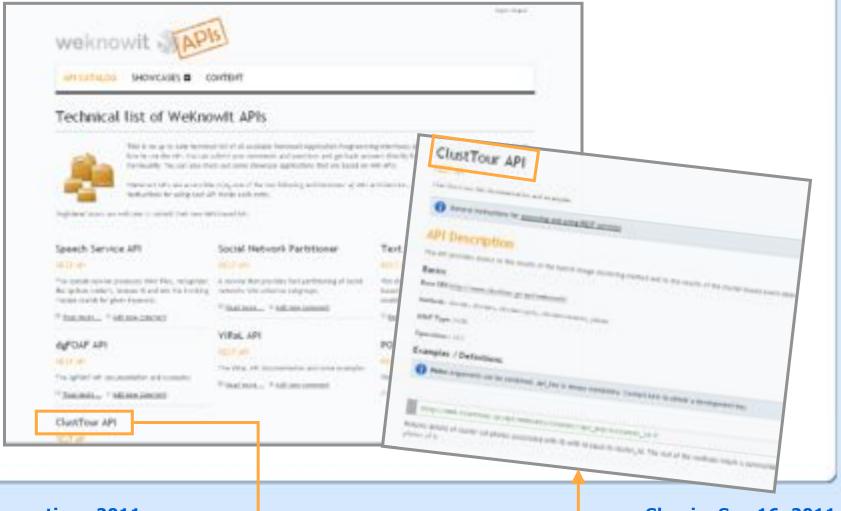
- ER (desktop & mobile)
- Travel (trip planning, mobile guidance, post-travel photo management)

Stand-alone applications

- WKI image recognizer
- VIRAL (visual search and automatic localization)
- ClustTour (city exploration by use of photo clusters)
- Semaplorer++
- STEVIE (mobile POI management)

results: public APIs

http://mklab.iti.gr/wki-apps



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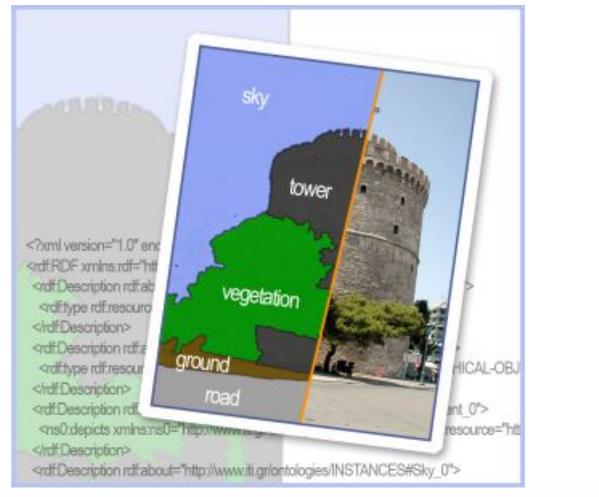
http://www.weknowit.eu



Conclusions and Issues

- Social media data mining provides interesting results in many applications
- Not all data always available (e.g. User queries, fb)
- Real-time approaches
 - Efficiency of semantics and analysis
- Real fusion of information
 - not just sum of different analysis
 - formal framework and approach
 - representation
- Linking other sources (web, Linked Open Data)
- Applications and commercialization

Thank you! http://mklab.iti.gr



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